



UL 962: The Standard for Safety for Household and Commercial Furnishings

Trust UL's expertise to bring innovative, safe products to the global market faster

UL 962 is the premier North American Standard for household and commercial furnishings, and verifies that products meet electrical, flammability and personal injury safety requirements. The majority of North American distributors or integrators ask for a third-party certification by UL to minimize the risk of non-conformity of products they import, and gain a higher acceptance rate by regulatory authorities. Products that feature the UL Certification Mark demonstrate compliance with model installation codes and may result in faster inspections.

UL 962 applies to motor operated furniture and beds, electrified and non-electrified furniture, home and office furnishings, some commercial display products and built-in bathroom cabinets rated 600 V AC or less.

The Standard includes tests for:

- Stability and mechanical strength – tests the product to help ensure safety in use
- Fire resistance – evaluates materials for smoke and burn indices of particleboard, fabrics, plywood, adhesives, laminates and prefinished particleboard
- Electrical testing (if applicable) – for power distribution units and lighting

UL can also evaluate smoke and burn indices for commercial displays and materials including particleboard, fabrics, plywood, adhesives, laminates, and prefinished particleboard. Having these materials evaluated keeps products compliant to building codes and reduces costs in the evaluation of the complete product.

Did you know?

UL offers a broad range of testing and certification services for furniture, including:

- Performance and Mechanical Testing
- Flammability Testing
- Chemical Content Testing
- Chemical Emissions Testing
- GREENGUARD Certification for low chemical emissions



To learn more, visit ul.com/furniture or call 1.888.485.4733

The Certification Process

The Product Certification process to obtain the UL Mark includes a construction review, testing, evaluation, and factory surveillance of a product's conformity with national safety standards in the United States.

UL can help manufacturers verify quality during the manufacturing process for finished products and components, and provide on-site inspection and randomized testing at supplier locations to determine that products meet a manufacturer's specifications.

For finished products, UL provides on-site Field Evaluations for the evaluation of products already at the installation site to help address local authority concerns.

The Benefits of Working with UL

Manufacturers work with UL to certify products to UL 962 because:

- Products that feature the UL Certification Mark demonstrate compliance with model installation codes and may result in faster inspections.
- Product Certification facilitates access to national and international commercial markets.
- UL gives them peace of mind from a highly respected third-party certification expert.
- Products are certified according to the relevant safety standards and therefore boost their marketing and sales potential.
- The UL Mark on a product is a highly trusted safety and quality symbol for buyers, distributors, insurers and regulators and is recognized by authorities for faster acceptance.

International Marks and Listing Marks

UL can assist manufacturers in demonstrating compliance with many global standards, including national standards for the United States and Canada, European (CE) testing and technical construction files, and the Association of Standardization and Certification (ANCE) requirements for Mexico.

How to Get Started

For more information on UL's services and how they can benefit your company, visit www.ul.com/furniture.

Or, call or write us today:

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Steps in the UL Certification Process

- Customer requests quote
- UL determines the samples and information needed for the product
- UL performs a construction review on the product to see if it complies with the standard
- UL develops data sheets and test plans
- UL develops written descriptions of products
- Customer receives a written description of the product and can use the UL Certification Mark, if the product complies



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